KORONA POS

# The **KORONA POS**

## Partnership Introduction and Guide

# Welcome to KORONA POS

Developed by Combase USA, KORONA POS is a cloud-based point of sale software with a wide range of features designed to meet the needs of various business types. Our all-in-one solution is customizable, reliable, and easy to use. It's suited for high-volume businesses, from mom-and-pop shops to enterprise chains and franchises.

KORONA POS COMBASE

# Key Features of KORONA POS

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| **KORONA Studio** | Customizable back-office features allow you to view data, reports, and inventory from all your stores in one dashboard. Make any adjustments to employee or security permissions from any store location. |
| **Inventory Management** | With powerful inventory assistance, set custom stock notifications, automatic reorders, vendor relations, product assortment, and much more. |
| **Cloud-Based System** | Data is all stored in secure remote servers so you can access the back-end system from any location with login credentials. Cloud software also updates in real-time and is reflected immediately at the terminal. |
| **In-depth analytics and data reporting** | Understand product and sales performance with hundreds of customizable KPI reports and metrics. Reports are generated in seconds, breaking down complex data in digestible pieces. |
| **Various Hardware Options** | Choose from a wide number of reliable hardware options, including desktops, tablets, kiosks, modern payment machines, printers, and scanners. |
| **Processing Agnostic** | KORONA POS software is compatible with all major payment solutions, allowing customers to choose the best processing solution for their business. |
| **CRM & loyalty system** | The software comes with a point-based loyalty program, and we integrate with various third-party platforms for more in-depth CRM options. |
| **Employee management** | Monitor all staff performance with individual reports, keep track of payroll and scheduling, calculate tips and commissions, integrate with Quickbooks Online, and set custom cashier permission levels. |
| **eCommerce** | Expand sales channels with seamless eCommerce integration. Data from online purchases is fed directly into the POS and broken down with advanced analytics and reports. |
| **Flat-rate pricing** | A KORONA POS subscription comes with zero hidden fees, surcharges, or penalties. No contracts are required and there's no penalty for canceling a subscription. |
| **24/7 Customer Support** | Our entirely in-house support staff is available by phone, chat, or email. The support team will help you with all necessary training and installation. Plus, phone lines are open 24/7 for after-hours emergencies. |
| **Multi-store/franchise management** | Grow and scale your business with multi-store management features. Monitor data and inventory across all locations through one central back-office, KORONA Studio. |
| **Event Management** | Sell tickets, gift cards, memberships, and merchandise all under one point of sale system with endless options for customizing group visits, promotions, and special rates. |
| **Self-checkout kiosks** | Contactless kiosks reduce lines and the need for cashiers. They integrate with RFID for lightning-fast check-outs. |

# Who KORONA POS Serves

**Retail**

- Bike Shop
- Bookstore
- CBD Store
- Convenience Store
- Garden Center
- Gift Shop
- Hardware Store
- Health Store
- Hobby Store
- Liquor Store
- Music Store
- Pet Store
- Smoke Shop
- Thrift Store
- Vape Shop
- Winery

**Quick Service**

- Bakery
- Coffee Shop

**Ticketing**

- Amusement Park
- Museums
- Water Parks

# KORONA POS Partner Benefits

Partnering with KORONA POS has never been easier. These are just some of the benefits you'll enjoy while working with our product and team.

## Partner Program

- Customizable back-office features allow you to view data, reports, and inventory from all your stores in one dashboard. Make any adjustments to employee or security permissions from any store location.

## Reseller Program

- For partners interested in providing full support and training, our reseller program gives you more responsibility. All resellers have the option of a flat fee or a residual percentage for the length of our partnership.

## Reciprocal Leads

- Any great partnership is mutually beneficial. That's why KORONA POS promises reciprocal leads for resellers. We'll send our active partners leads throughout the duration of the partnership.

## Special Partner Pricing

- Enjoy promotional pricing on all hardware fees for each of your clients.

## Award-Winning Customer Support

- The KORONA POS customer support team continually receives outstanding feedback and awards across review sites. You and your clients can reach support quickly and conveniently by phone, chat, or email.

## Unlimited free trial, training, and demos

- Your clients' teams will enjoy a no-commitment free trial for as long as desired. Plus, we offer you and your merchants unlimited training and demos.

## High-Volume Businesses in Different Industries

- KORONA POS is an excellent fit for many different types of merchants, especially those with high volumes. Reach a broader audience with robust, powerful software.

## Payment Processing Flexibility

- Partners need not sign up their merchants with exclusive payment processors. KORONA POS is processing agnostic, allowing partners the flexibility to onboard each merchant however they'd like.

## Open Architecture

- KORONA POS offers each merchant outstanding flexibility and customization through it's open API. Reach more niche verticals through the ease of integration that the system provides.

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## Open API Solution

Develop and build with KORONA POS. Give customers a powerful software stack that brings partners new clients from niche industries with seamless integrations.

### Meet New Customers:

KORONA POS has thousands of customers worldwide, and our client base continues to grow. We serve a diverse array of businesses and work hard to connect our partners with them.

### One Integration, Dozens of Verticals:

KORONA POS is designed for a variety of business niches, including retail, coffee shops, fast-casual, museums, theme parks, and more.

### Powerful REST API:

Make the developing process simple with REST API. Communicating with our software is easy, creating a seamless experience for the user.

### Back-end and Front-end API:

All integrations are open on the backend and frontend so users can pull or push data at any time

### Free Long-Term Promotion:

We'll actively promote any new integration for existing customers. And we'll inform all incoming clients of each about additional integration options.